

## Voicemail Scripts

### HARD CARD:

Hi (*client name*)! This is (*your name*) with American Income and I handle your supplemental insurance benefits through the (*union name*). You received a beneficiary card with a letter from your union president that you filled out and sent back in. We have finally received that card you filled out. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*). Again, my name is (*your name*) and you can reach me at (*your number*). I will look for your call!

### POS:

Hi (*client name*)! This is (*your name*) with American Income Life, your life insurance provider. We have some very important updates that have been made because of COVID-19 and I need to go over those with you as soon as possible. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*). Again, my name is (*your name*) with American Income Life Insurance Company and you can reach me at (*your number*). I will look for your call!

### WILL KIT:

Hi (*client name*)! This is (*your name*) calling with the FreeWillKit.Com. You recently applied for a Free Will and Testament Kit online back on (*date they applied*). I have some very important information to go over with you about the Will Kit you requested. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with the FreeWillKit.Com and you can reach me at (*your number*). I will look for your call!

### CSK REF:

Hi (*client name*)! This is (*your name*) with ALL. I was calling because your (*relationship / name ex: sister Sarah*) referred you to get a free child safety kit that the police and teachers union recently created to find missing children. He/She wanted to make sure you got the child safety kit and access to the free phone app because of everything that is going on in the world right now. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with ALL and you can reach me at (*your number*). I will look for your call!

### INSURANCE REF:

Hi (*client name*)! This is (*your name*) with American Income Life. (*referee name*) chose you to have an opportunity to receive their exclusive (*union / will kit / child safe*) benefits that they recently sponsored you for. He/She wanted to make sure you had access to these because of everything that is going on in the world right now. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with American Income Life and you can reach me at (*your number*). I will look for your call!

**BENEFICIARY:**

Hi (*client name*)! This is (*your name*) with American Income Life Insurance Company. Your (*relationship & name*) recently purchased a life insurance program and has designated you as one of the beneficiaries to handle the responsibility of the death claim money. He/She wanted to make sure we had a conversation to know how to process the claim if anything were to happen to them. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with American Income Life and you can reach me at (*your number*). I will look for your call!

**WILL KIT REF:**

Hi (*client name*)! This is (*your name*) with American Income. The reason for my call is your (*relationship & name*) recently got their Will and Testament set up for FREE with our exclusive services and they wanted to make sure that you had the opportunity to get your Will and Testament done as well for free with New Jersey being a probate state and especially with everything that is going on in the world right now. This is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with American Income and you can reach me at (*your number*). I will look for your call!

**KAPOW:**

Hi (*client name*)! This is (*your name*) with American Income. You recently filled out an application online through KAPOW Missing Child to receive a free child safety kit in the event your child was to go missing. With everything going on in the world right now this is super urgent so please give me a call back as soon as possible to go over the next steps. You can reach me at (*your number*) Again, my name is (*your name*) with American Income for the child safety kits you requested, and you can reach me at (*your number*). I will look for your call!